

FINANCIAL POLICY

Thank you for choosing Brody Family Dental as your dental care provider. The following is a statement of our Financial Policy.

Insurance

Our focus is on your dental health. We will always recommend treatment that best suits your specific needs. Not all procedures offered, required or requested may be covered in part or in full by your insurance carrier. Please examine your policy details carefully and if you are unsure, please bring the policy information to our attention, so our administrative team can help advise you of your benefits. It is your responsibility to be aware of your dental coverage, provide us with accurate insurance plan information and inform us when there are any changes to it.

Your dental insurance benefits are a contract between you, the insurance company and your employer, not the dentist. Due to the Privacy Act enacted by the federal government it is very rare that your insurance carrier will provide information to your care provider about your plan details.

As a courtesy to our patients, our office will accept assignment of benefits from your insurance company. In order to submit your claim we will require the following information: name of your insurance carrier, group or policy number, certificate or I.D. number, name and date of birth of policy holder, and benefit booklet if possible. If your insurance benefits do not cover the full cost of treatment you will be required to pay the difference on the day of treatment by Visa, American Express, MasterCard, Debit or Cash. Any claim not paid by your insurance company within 30 days will be automatically billed to you.

If you have any questions about your fees or obligations please ask a member of our administrative team. They will be happy to review fees with you and where appropriate submit a Predetermination of Benefits to your carrier with a written estimate of your treatment costs to let you know ahead of time whether your plan will cover the required treatment and to what extent. Please note that any written communication from your insurance carrier will be sent to you. It is our suggestion that you monitor your mail for this letter and when received provide it to a member of our administrative team.

Non-insurance

Payment is due at time of service. We accept Visa, American Express, MasterCard, Debit or Cash.

Financing

Financing options are available and can be discussed with a member of our administrative team.

Missed Appointments

We make every effort to schedule your appointments at a time that is convenient for you. An appointment on our schedule means we have set this time aside for you only -- we will be here to serve you and you will be present for that treatment. We try our best to run on schedule and we ask that you do your best to be on time for your appointments.

We require a minimum of 48 hours or 2 business days advance notice to cancel or reschedule an appointment. Our policy is to charge for a missed appointment or a short-notice cancellation. Each case is dealt with subjectively and any charge depends on both the anticipated length of the appointment and the individual circumstance.